



**We are happy to welcome you to the Paralympics Training Center Hotel, to make your stay even better, we have some information and regulations.**

- 1.** The designated apartment can not be changed.
  - 1.1 A key card will be delivered to each guest of the room at Check-in and it must be delivered at Check-out. The loss of the key card has a cost of R\$ 5,00 per unit.
  - 1.2 Check-in starts at 14:00 and Check-out must be done until midday (12:00).
  - 1.3 Each user is responsible for their duvet, which in case of loss or damage will be charged a fee of R\$ 300,00.

### **Services**

- 2.** Our apartments are equipped with: Air Conditioning, Locker Cabinet, Central Hot Water and 110 Volt Power Plugs.
- 3.** The Paralympic Hotel is responsible for daily cleaning of the bathrooms and the apartment.
- 4.** Restaurant opening hours:
  - Breakfast: 06:30h - 09:00h;
  - Lunch: 11:30h - 15:00h;
  - Dinner: 18:30 - 21:00h.
- 5.** Internet access is free:
  - Network: Residencial
  - Password: CT-Hotel-2017
- 6.** Smoking and alcoholic drinks are not allowed in the premises of the Paralympic Training Center: space is destined for sports excellence. We request that you do not walk in the common areas of the Hotel in a bathing suit, shirtless or barefoot.
- 7.** No dogs or any animals will be allowed in the apartments or other premises of the Hotel, except for service dogs, such as guide dogs.
- 8.** The CPB is not responsible for valuables left in the apartments, use the lockers to store it. Objects found in the social areas and in the rooms after the check out will be stored for 90 days, please check with the front desk to claim it.
- 9.** Complaints of: disturbances, noise, mess or depredation must be taken to the front desk, which will take immediate action. Consequences applied as fines must be paid in cash at check out or by bank deposit in the CPB account. Non-payment implies suspension of the athlete in participating in future CPB events. (We do not receive payments on credit or debit card).
- 10.** More serious misconduct will lead to the immediate expulsion from the Hotel.